



BCcampus Shared Services Meeting

November 5, 2010

MEETING FORMAT:

We've got a different approach in mind for the BCcampus Shared Services gathering on November 5, 2010.

The day will start with a general session that will be a "View from 10,000 feet," updating and discussing the broad framework of the Shared Service concept and business model arising from BCcampus strategic directions. After that, each Shared Service will have its own 45 minute to 1 hour session in turn with presentations and discussion on its individual model, licensing, issues, support roles, links with Collaborative Programs, institutional updates and future directions. The focus of meeting sessions will be on current shared services, but will also devote some time to new or proposed shared services.

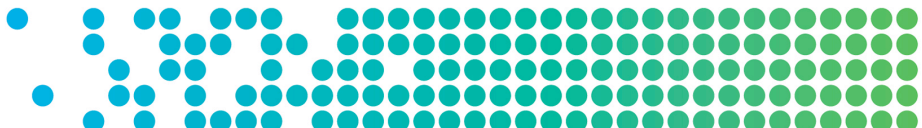
At the end of the day, all attendees will once again come together for a short summary session.

The rationale for non-concurrent shared service sessions for this event stems from the dynamic nature of shared services, the differing business models of individual shared services, and that many attendees may have interest in multiple shared services. For example, many institutions utilize a primary, enterprise LMS as well a local, secondary LMS. Their enterprise LMS may be a shared service, likewise their local LMS may also be a shared service. Thus, attendees may want or need to attend the shared service session for both Moodle and D2L.

Should attendees not want to attend a specific shared service session, a second strand of sessions is planned should this be warranted by interest and numbers. Alternatively, a work/network area will be provided for those who don't want to attend certain individual shared service meetings.

DESIRED MEETING OUTCOMES:

1. Feedback from the stakeholder community on BCcampus shared service strategic directions and framework.
2. Expressions of interest in continuing or new participation in existing shared services.
3. Identification of issues requiring attention in existing shared services.
4. Expressions of interest in implementing new shared services.
5. Updated institutional profile of educational technology and shared service use.



6. PROPOSED AGENDA:

Inn at the Quay - Hyack North Room

9:00 – 9:45 am: General Session

- Shared Services Context
 - vision for future
 - shared service cycle
 - shared service paradigm
 - shared services as foundation for collaborative programs
 - short term plans
 - discussion, questions, issues arising, referral of issues to individual meetings

9:45 - 10:00 am: Break

10:00 - 10:45 am: D2L

- shared service model for D2L
- license model, renewal and terms
- version 9 upgrade
- BCcampus support
- interest from community in continued participation (by enterprise, local, collaborative usage)
- institutional updates
- issues
- user community support
- potential cost/benefits

10:45 am - 11:30 pm: Moodle

- shared service model for Moodle
- role of Lambda Solutions
- current status and differing cycle phases
- vision for 'enhanced' Moodle shared service with integration to Datatel, Banner
 - time lines for development of integrated shared service
- interest from community in participation (by enterprise, local, collaborative usage)
- institutional updates
- issues
- user community support
- potential cost/benefits

11:30 – 12:15 pm: Adobe Connect

- shared service model for Adobe Connect
- licence model and terms explained
- BCcampus support
- role of Langara College
- resources available
- institutional updates
- issues
- user community support
- potential cost/benefits

12:15 - 1:00 pm: LUNCH

1:15 – 2:00 pm: Elluminate

- shared service model for Elluminate
- license renewal for higher education provincial pricing
- purchase by Blackboard, product development information
- institutional updates
- VSS LearnNowBC scheduler
- Issues
- user community support
- potential cost/benefits
- contingency plan for open source conferencing system

2:00 – 2:45: New, Other Shared Services

- WordPress
- Media streaming
- LAMP
- LOR
- sand box
- NGRAIN
- Elluminate VCS
- etc.

2:45 – 3:00 pm: Break

3:00 - 3:30 pm: Closing Summary Session

- Summaries of all sessions
- Blackboard (time permitting)
 - updates from institutions, continued participation in institutional licenses, licence renewal plans
 - Blackboard Learning, Collaborate divisions ‘packaging’ licenses?



Inn at the Quay - Riverside Room

10:30 am -3:30 pm: Work/Network Space

- place to work, network, meet, etc. while not attending sessions
- refreshments

OR:

10:45 – 11:30 am: Second Strand Activity

- Institutional Reports/ Challenges
- BCcampus existing services – how can we improve services, communication?
- Collaborative program paradigm

1:45 – 2:30 pm: Second Strand Activity

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Inn at the Quay – Foyer

9:00 am – 3:30 pm: Update Institutional Educational Technology Profiles