

## Big Blue Button Sandbox Project - Final Report

This document outlines the deliverables for the Final Report

**Application:** Big Blue Button

**Type:** Web conferencing

**Similar to:** Adobe Acrobat, Blackboard Collaborate

**Teaching & learning application:** enables synchronous interaction among faculty & students

Due Date: Mon,  
June 30

**Frank Fucile**, Manager, Collaborative Services

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### Institutional Deliverables

A final report on the institutional experience with the project is due on June 30<sup>th</sup>, 2014. This report does not have to be extensive, but should address the following questions.

1. Describe how the system was tested at your institution.
  - How often did you use the system during the pilot?
    - I used the system twice. Once for a webinar for the ETUG Lunch and Learn and one time with the BCOER librarian group meeting
  - How many users did you have testing the system?
    - For the ETUG webinar we had 2 of us testing the system and 6 participants (I can't exactly recall but we can look it up.)
    - For the BCOER meeting we had 5 of us using the system

- What types of activities did you try in the system?
  - Presentation (ETUG)
  - Meeting discussion and brainstorm (BCOER librarians experimented with the tools and took turns being the facilitator)

2. What parts of the system did your users like? Dislike?

For my BCOER meeting I didn't like the audio testing and pre-setup. Is not intuitive to me but then I may be too used to the BB Collaborate.

What worked well with the system and what did not work as expected?

Sometimes the sound was a bit soft but don't think it was a BBB problem – likely user microphone adjustment. Overall it was stable and things worked well.

3. How could this application be used in a teaching and learning context?

Meetings, discussions, brainstorming

4. Were there technical issues with the system during the sandbox project? Describe them.

Audio sometimes unstable but for the most part ok

5. Were you able to find support independently (ie from a user community or other open resources, like websites and blogs) when you experienced issues?

N/A as Frank assisted and/or pointed me to the tutorials which are good.

6. Did you use the application within an LMS? How difficult was it to integrate with LMS's?

N/A

7. What features are missing that you wish the system had?

I'm most familiar with BB Collaborate so I was expecting it to behave in similar fashion...only better.

I like using the whiteboard but I find using the text tool awkward in Collaborate and BBB.

8. Compared to other types of web conferencing system you have used, how would you compare BBB?

Seems to work well. Just need to become more familiar with it. Always looking for a better whiteboard. Don't like the one in BB Collaborate. Text tool is finicky.

I like that they allow you to see yourself on camera in BBB before you turn on the video.

9. What advice would you have to other institutions who might be considering using this software?  
BCcampus participation

Not sure at this point. I'd like to experiment some more if this will be available to us in the Fall.



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