

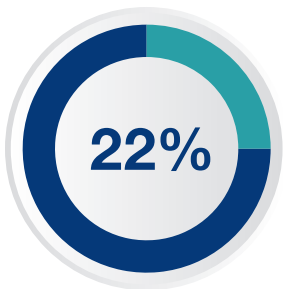
Supporting the Pivot to Online Teaching

65 Respondents

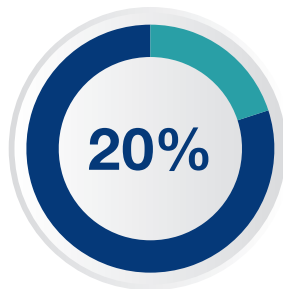
Teaching and learning support staff (Instructional Designers, Curriculum Developers, Educational Technologists, etc.)



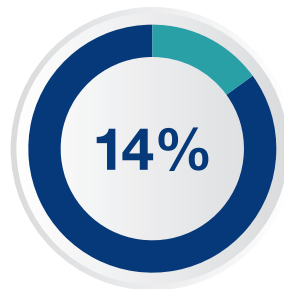
What have you spent the MOST time on during the pandemic so far?



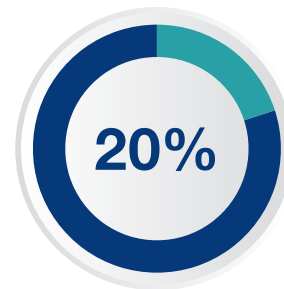
Offering workshops to educators on how to teach online (pedagogical focus)



One-on-one support for educators on how to use technology



One-on-one support for educators on how to teach online



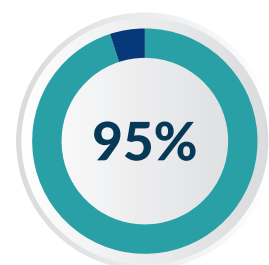
Designing or redesigning courses

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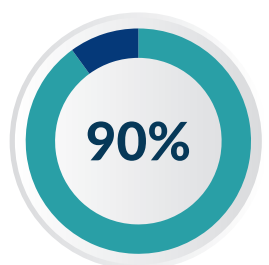
The lack of understanding at the administration level around what it means to design online courses, teach online, and the difference between synchronous and asynchronous teaching and the lack of admin engaging with [teaching and learning support staff] to better support programs/Schools across the institution.

SURVEY RESPONDENT ”

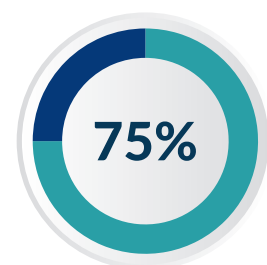
How has your job changed as a result of the pandemic?



said that the demand for teaching and learning support is somewhat or significantly higher

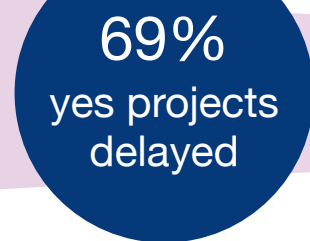


believe the demand will stay the same or increase over the next 12-18 months

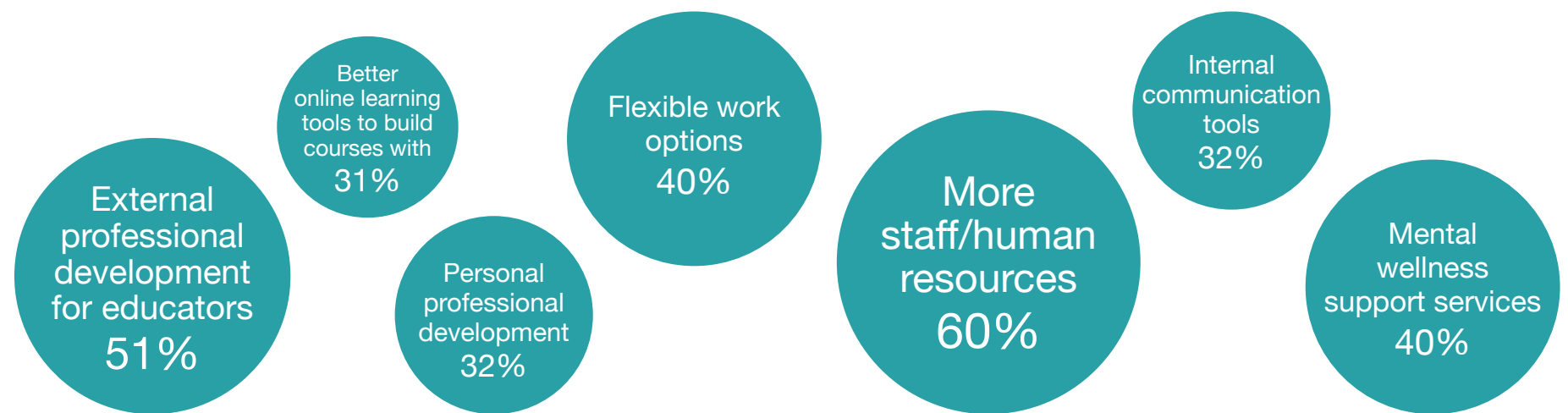


said there is not enough resources to accommodate the demand

Were you working on projects or initiatives that got delayed because of the pandemic?



What supports would be helpful to YOU in your work supporting educators during the pandemic?



“

There are so many technically low-level instructors [who] are afraid of showing their technical shortcomings. It's very important to create a relaxing environment where those instructors can learn how to use technology without any fear or shame.

FACULTY SURVEY RESPONDENT ”

What technologies were adopted for the first time at your institution since March 2020?



Padlet



Learning Management System (e.g., Moodle, D2L, Canvas, Blackboard)



None - we stuck with what we already had



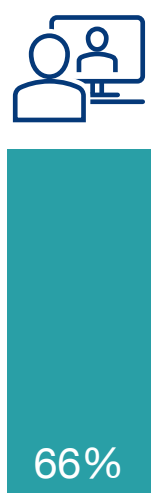
Online Proctored Exams



Narrated Presentations (e.g., voice over powerpoint)



Other Video Conferencing (e.g., Blackboard Collaborate, BlueJeans, etc.)



Zoom Video Conferencing

“

Learning and teaching centres are critical to the success of faculty right now, and that they need to be able to keep up with the latest learning technologies and developments.

FACULTY SURVEY RESPONDENT ”