

# HyFlex: What Problem Are You Trying to Solve?

**Dr. Paula Hayden, Dean Teaching & Learning**

**Dave Lampron, Chief Information Officer**

**Grace Dyck, Education Technology & Instructional Skills Coordinator**

**Mike Ray, Educational Developer**



A photograph of a college campus during autumn. Two young women are walking along a paved path that curves through a grassy area with scattered yellow leaves. In the background, there are several trees with yellowing foliage and a modern, multi-story building with large windows. A sign on the building reads "COLLEGE OF NEW CALEDONIA".

**HADIH!**

**WELCOME!**

# Introductions

**Dr. Paula  
Hayden**

Dean  
Teaching & Learning

**Dave Lampron**

Chief Information Officer

**Grace Dyck**

Education Technology &  
Instructional Skills  
Coordinator

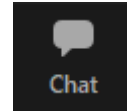
**Mike Ray**

Educational Developer

# We will use three types of participation

1

Use the “Chat” feature



2

Grab your phones



3

Turn on your microphone





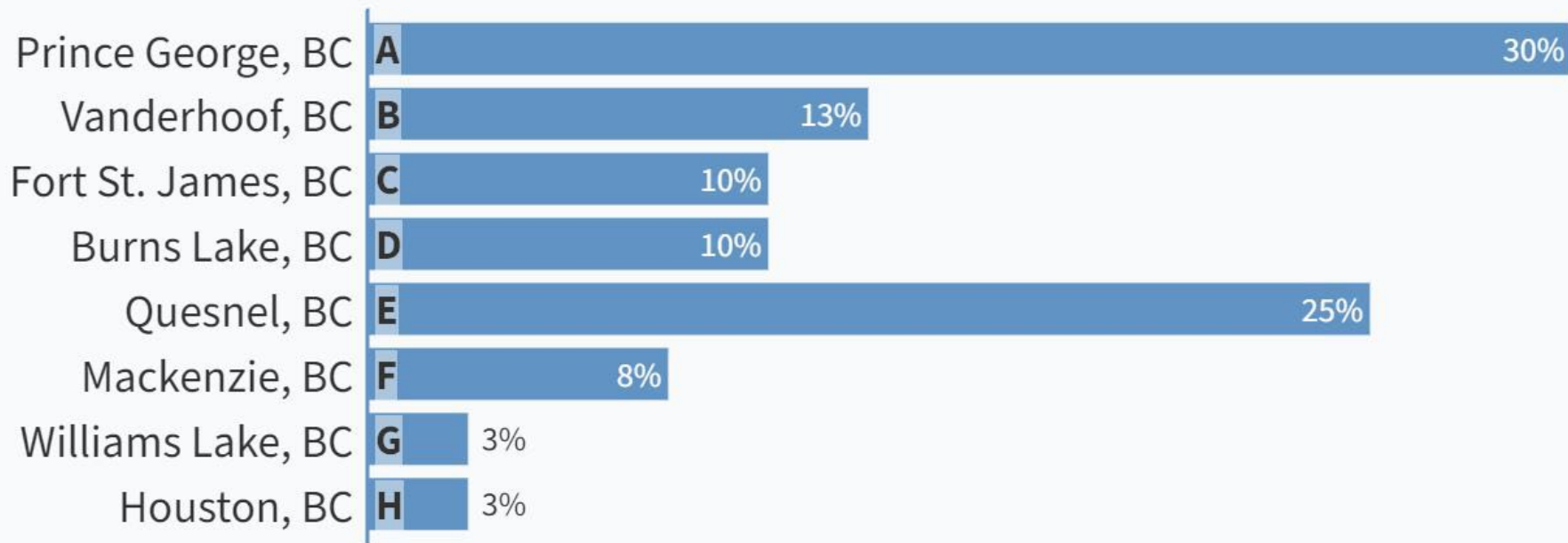


# The CNC Context

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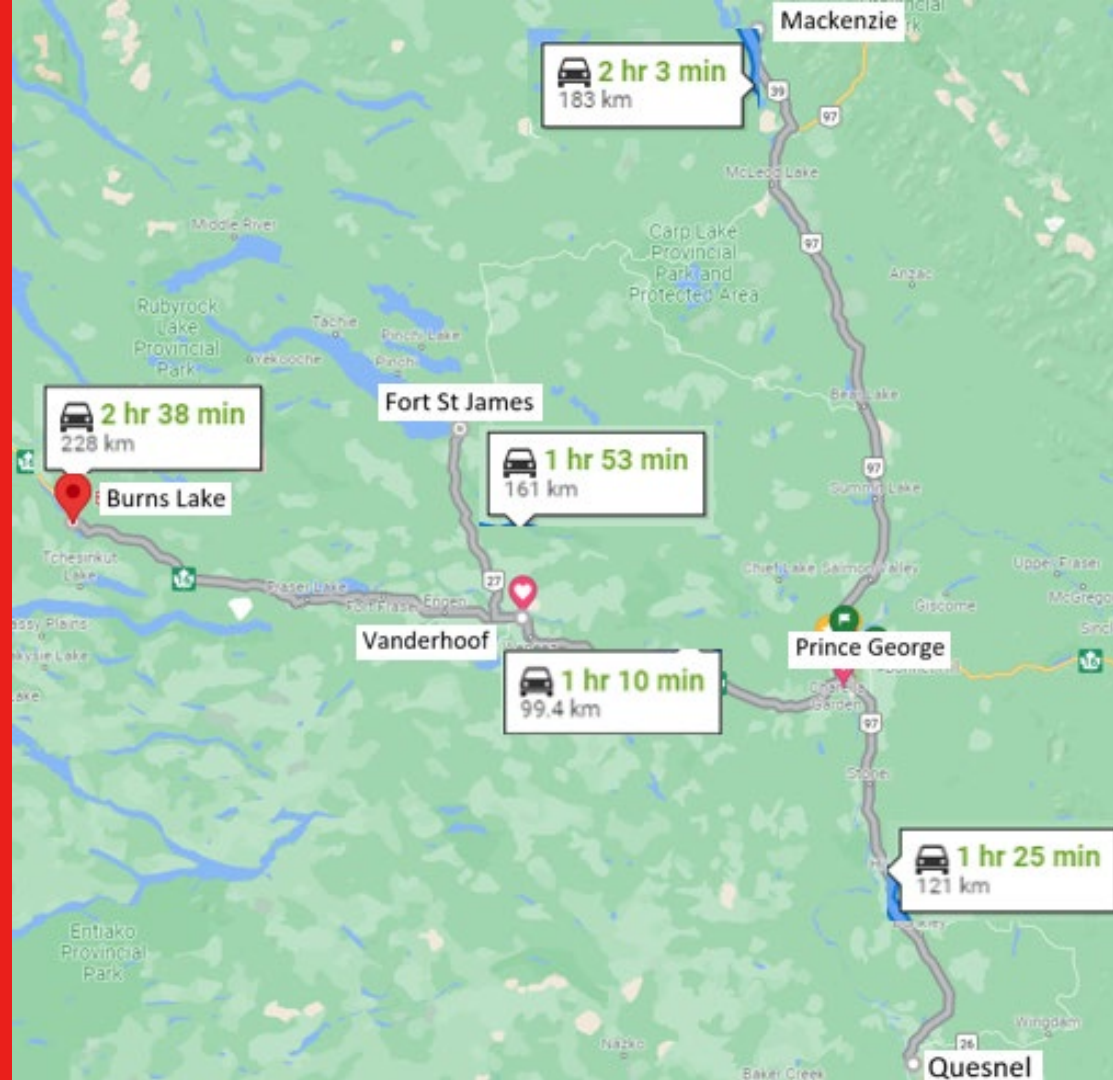
Which communities does CNC have a campus in?

## Which communities does CNC have a campus in?



# CNC Campuses

Burns Lake  
Fort St. James  
Mackenzie  
Prince George  
Quesnel  
Vanderhoof





# How it Started

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Use ONE word to describe how people  
at your school think of HyFlex.





Use 1 word to describe how people at your school think of  
HyFlex.





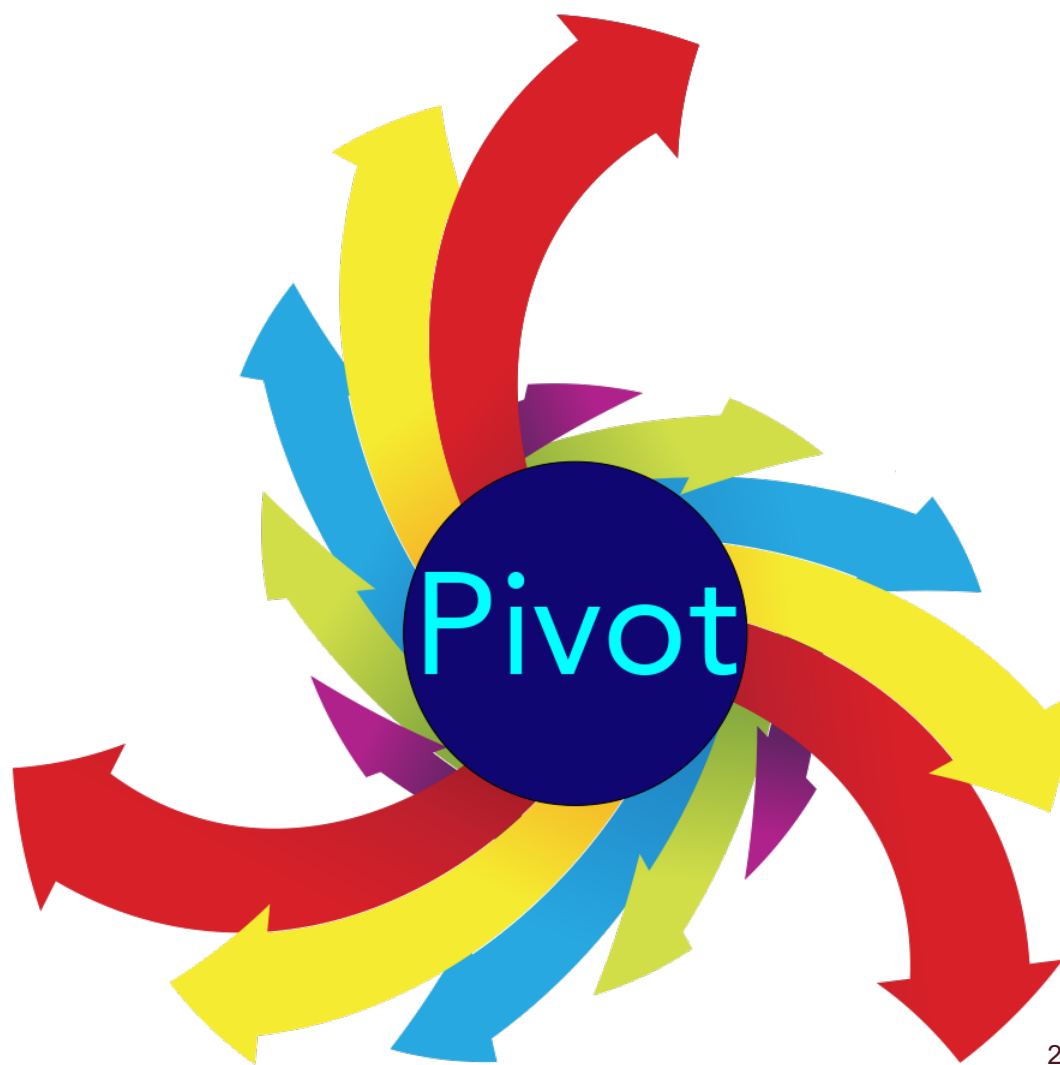
# Serving the North

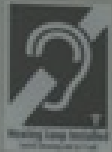


# Digital Delivery Initiative









HyFlex

The background image shows a spacious, modern office environment. The walls and ceiling are clad in light-colored wood panels. The floor is covered with a patterned carpet. Several long wooden tables are arranged in rows, each equipped with multiple computer monitors, keyboards, and ergonomic office chairs. Large windows on the right side of the room offer a view of a green, wooded landscape. The overall atmosphere is clean, professional, and bright.

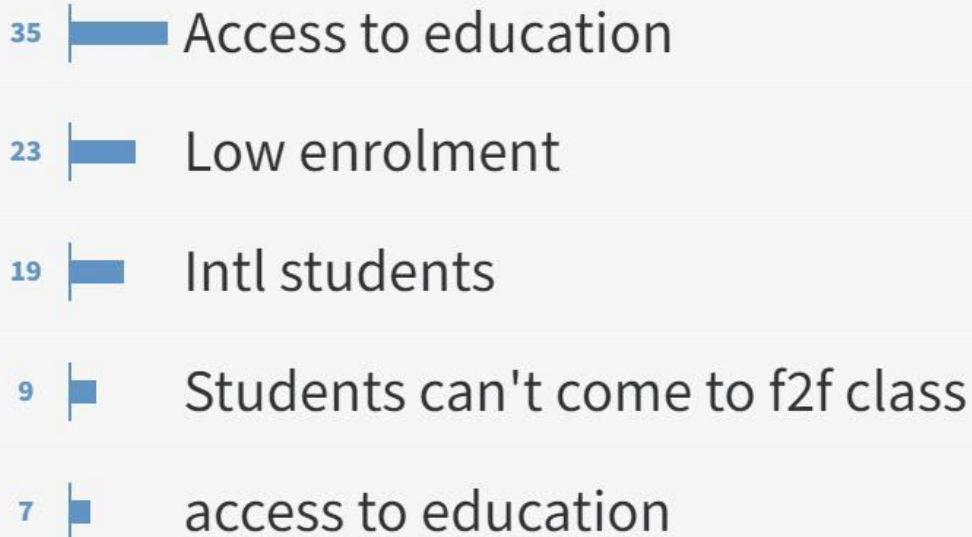
# Taking a Step Back: Identifying the “Problem” and the true “Goal”

What are some of the problems  
institutions are trying to solve  
with HyFlex?



# What are some of the problems institutions are trying to solve with HyFlex?

Top





# The Problem & The Goal

Image:  
[https://i.guim.co.uk/img/media/8e152c5518defcdb39581ead007d952ff3bf60fa/0\\_0\\_4286\\_2572/master/4286.jpg](https://i.guim.co.uk/img/media/8e152c5518defcdb39581ead007d952ff3bf60fa/0_0_4286_2572/master/4286.jpg)

# The Solution?



Image: <https://hips.hearstapps.com/vader-prod.s3.amazonaws.com/1611948377-peloton-product-1-1611948361.jpg>



A photograph of a cluttered room. In the center, a stationary exercise bike is completely obscured by a large, messy pile of colorful clothing. In front of the bike, a pink laundry basket is overflowing with more clothes. A white t-shirt hangs from the bike's handlebars. To the right, a dark wooden chair with a patterned seat cushion stands next to a doorway. The room has light-colored walls and a white door on the left. A red bar is at the top left, and a red bar with white text is at the bottom.

**When your true goal  
isn't well conceived**

# The Real Solution

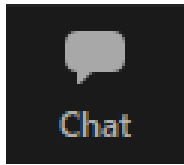


Image: <https://foreverfitscience.com/wp-content/uploads/2017/05/tired-runner.jpg>

# Factors for Success

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What are some of the considerations that are essential for success?





# A Few (of many) Factors for Success

- Clarity of “the problem”
- Compelling vision
- Considering technology “a tool”
- Commitment
- Change leadership<sup>1</sup>

<sup>1</sup> Choi, M., & Ruona, W. E. A. (2011). Individual Readiness for Organizational Change and Its Implications for Human Resource and Organization Development. *Human Resource Development Review*, 10(1), 46–73. <https://doi.org/10.1177/1534484310384957>



# **Systems-Thinking: Who Needs to be on the Bus?**





# Creating a Shared Vision





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**Remember the WHY...  
and the WHO!**

# Reflective Questions

**1**

**What is the underlying problem you are trying to solve?**

**2**

**Why is HyFlex the right method of delivery?**

**3**

**Who will benefit from the HyFlex delivery?**

**4**

**Who needs to be involved in order for HyFlex delivery to happen?**